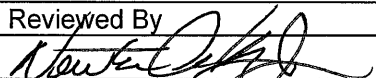




## Fresenius Medical Care

# Fresenius Medical Care North America Service Bulletin

Equipment: All Hemodialysis Machines  
Bulletin: 11-FRS-001 Rev A  
Subject: Proper Heparin Pump Module Setting

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Note: Distribution is to the listed individuals or the current holder of the position.

### 1.0 PURPOSE

To inform all Field Service and Technical Support personnel of the proper Heparin Pump module machine configuration on 2008K/K<sup>2</sup>/T hemodialysis machines.

### 2.0 SCOPE

The following outlines the proper heparin pump module machine configuration:

- When a heparin pump is being used, the Heparin Pump Service Mode option must be set to **Yes**.
- When a heparin pump is not being used but will be left installed and plugged into the machine, the Heparin Pump Service Mode option must be set to **Yes**. If the Service Mode option is set to **No**, the heparin pump motor will get warm or hot to the touch.

If there are any questions regarding this bulletin, contact Fresenius Technical Support at 800-227-2572.

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